

In August, Maryland Insurance Commissioner Al Redmer petitioned the Baltimore City Circuit Court to place Evergreen Health into receivership. MedChi wrote a letter to Commissioner Redmer outlining the concerns of the potential impact Evergreen's receivership would have on physicians' willingness to serve the Medicaid population. MedChi asked the administration to be especially diligent in overseeing the receivership and rehabilitation process to ensure that physician claims are being paid as expeditiously as possible.

Given this circumstance, please remember that if your patients are covered by Evergreen, you are still obligated to treat those patients, unless your contract with Evergreen has expired. If Evergreen is not reimbursing you for your services, you can file a complaint with the Maryland Insurance Administration. Please see below for sample language.

<Date>

Maryland Insurance Administration

ATTN: Consumer Complaint Investigation- Health Insurance: Evergreen Health, Inc.

200 St. Paul Place, Suite 2700

Baltimore, MD 21202

Dear Sir or Madam:

My name is <Name> , and I am a physician at <Practice>, located at <Practice Address>. I can be reached at <daytime telephone number> during the day or <evening telephone number> in the evening.

I am writing this letter to file a complaint with the Maryland Insurance Administration concerning Evergreen Health, Inc.

<Explanation of the problem with dates, claims, etc. The more detail the better. Enclose any copies of documents that may be relevant. Please be careful not to disclose any personal health information.>

I am aware of Evergreen's receivership and its potential impact on claims payments. I greatly appreciate the Administration's dedication to making sure that physician claims are paid as expeditiously as possible. Please let me know if I can provide any additional information.

Sincerely,

<Name>